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[www.ncb-ebanc.com](http://www.ncb-ebanc.com)

Effective September 10<sup>th</sup> - Our lobbies at both facilities will be closed until further notice.

North Central Bank has been notified that one of our employees has tested positive for COVID-19. The health and safety of our staff and customers is our highest priority. Our facilities will have professional sanitation and cleaning performed.

Drive-thru operations will continue to be available during normal business hours. Please continue to use our ATM's, night deposit and 24/7 access to our online and mobile banking services. Mobile deposit, Bill Pay, Mobile Wallet and Person-to-Person payment services are also available as FREE banking services.

Each office will continue to be staffed and lobby access will be available by appointment for loan and deposit needs or for accessing safe deposit boxes.

We will continue to follow the recommendations from our local Health Departments and CDC guidelines regarding social distancing and the cleaning/sanitation of our offices.

Thank you for your patience and understanding while we navigate through these unprecedented times.

*Kim McKee*

Executive Vice President/COO